

DO MORE STARTING NOW

ABOUT WATERSTREET

Founded in 2000, WaterStreet is a company of property & casualty insurance industry experts passionate about transforming and optimizing our clients' operations through remarkable customer experience, workflow optimization, and cutting-edge technology to grow with our customers as they achieve success. We offer a cloud-based P&C insurance platform along with a suite of policy administration services to our clients to help them scale and grow their business optimally.



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WATERSTREET

SOLUTIONS
GUIDE



WATERSTREET
COMPANY

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The WaterStreet P&C Insurance SUITE

The WaterStreet P&C Insurance Suite is built on a robust configurable platform. The system allows you to seamlessly manage all phases of the policy lifecycle from quote to renewal. This P&C insurance ecosystem allows you to manage the full lifecycle of all your product lines from a single platform as well as integrate to your third-party systems.

[WATERSTREET SOLUTIONS]

POLICY ADMINISTRATION

Flexible policy management for all product lines in one system

CLAIMS MANAGEMENT

Streamline the claims process from FNOL to settlement

BILLING & ACCOUNTING

Configurable billing for accurate and automated processing

REPORTING & ANALYTICS

Out-Of-Box standard reports, real-time data analytics, and custom reporting tools

DOCUMENT MANAGEMENT

Built-in document management to access any document from one system

DIGITAL ENGAGEMENT

Customer portal access and digital communications

ACCOUNTING SUPPORT SERVICE

Our P&C licensed professionals handle lockbox, accounting, and billing services

PRINT & FINISH AND DISTRIBUTION

Onsite print and mail center manages direct mail, promotions and electronic distribution

The WaterStreet P&C Insurance SERVICES

WaterStreet Company understands that P&C Carriers are burdened with a high volume of action items and verification procedures to properly manage the policy lifecycle. We offer a suite of back office and support services designed to accelerate the process and keep your agents and underwriters focused on delivering high value service to your clients.

POLICY SUPPORT SERVICE

Document review, endorsements, return mail and cancellation processing

CUSTOMER SERVICE CALL CENTER

Our P&C licensed reps assist agents through phone, live chat, and email



WHY

WaterStreet?

WaterStreet is Where Technology Meets Talent

INDUSTRY EXPERTISE

Our onshore P&C licensed staff is led by a team of former P&C executives with decades of industry experience

SPEED TO MARKET

Our scalable solution and service offerings allow you to launch new products and expand new territories quickly and seamlessly

SUPERIOR TECHNOLOGY

Hosted in state-of-the-art Microsoft Azure facilities, nightly back-ups, regional redundancy, and disaster recovery protocol ensure your data is secure and available in real time

ENHANCE CUSTOMER EXPERIENCE

Better visibility and engagement with policyholders help identify cross-selling opportunities and proactively assist customers when they need you most

IMPROVE OPERATIONS

Process Automation and Real-Time Document and data Access Ensure Fast and Deliver Timely and Accurate Data for Accountability and Visibility

REDUCE COSTS

The WaterStreet P&C Insurance Suite pulls together all your data and processes eliminating the need to maintain multiple software systems for your business



WaterStreet Technology

SAAS SUBSCRIPTION MODEL

Simple monthly SaaS subscription that includes software, service, and support

THE POWER OF THE CLOUD

Built on modern architecture hosted with Microsoft Azure Cloud services for high system reliability and availability

API & INTEGRATION TOOLKIT

Our fully documented API and developer toolkit allows real-time 3rd party data access

visit us
waterstreetcompany.com

